

Dear bet365 Customer,

Our systems have detected that there are unresolved issues on your account, which in turn have delayed the processing of your withdrawal.

To date we have not heard from you with regard to this matter; as a result of this your withdrawal request for Insert Amount has now been cancelled and the funds re-credited to your bet365 account balance.

In order that we may resolve the outstanding issue on your bet365 account, please could you contact us at your earliest convenience?